



What forms of action are available to you when the Wedding DJ you've booked passes on the booking to another company?

The purpose of this guide is for general guidance only.

Firstly, the act of passing on a booking to another company amounts to a change of contract, and you should at this stage have been given the option of either agreeing to these major changes and allowing this other company to undertake your function on their behalf, or alternatively cancelling your contract there and then without penalty and then being able to go on and find another DJ service of your choice.

If this did not occur, then we would suggest sending a recorded delivery letter to the original company at the address which you were given.

You may like to use the following template as a guide to the content:

TO WHOM IT MAY CONCERN

Dear Sirs,

It has eventually come to my attention (through a 3rd party) that you are no longer able to undertake our function on (insert date) at (insert Venue) as originally agreed at the time of booking your company. We also note that you have now sub-contracted our original engagement to be undertaken by another third party without either advance consultation or any actual agreement with ourselves.

We consider such changes of this magnitude to be a breach of contract, and at the time of making these changes to our agreement, you were legally obliged to contact us with an explanation and allow us the courtesy and freedom to either agree to those changes, or to cancel the original agreement without prejudice or penalty.

We are not happy with these new arrangements and the unprofessional manner in which the changes were levied upon us and in the absence of any prior consultation we now seek to cancel the booking with (insert New Disco Name) with immediate effect and we will now supply our own choice of DJ.

Further more, since the failure to fulfil the contract as originally agreed was entirely your decision, I must insist that you refund the (insert sum figure here) deposit to us within the next 7 days. Failure to do so will result in us pursuing the matter to its logical conclusion through the small claims system and also filing a complaint along with the full details of this matter to (insert area) Trading Standards with a request to act on our behalf.

Yours Faithfully

(Your Name and address)

We would also advise sending another recorded delivery letter to the company the booking was passed to, advising that you have contacted the original company and are not happy with the new arrangements, and the fact that you were not consulted with what amounts to be a large scale change in the original contract.

You should also clearly advise that you consider the booking to be cancelled as there has been a breach of contract, and you will now be engaging another separate DJ service of your choice to undertake your function, and that they should now consider the contract as cancelled.

Keep all copies of the letters which you have sent, along with the recorded delivery stubs.

DJ Associates also highly recommend that if the deposit is not returned that you contact and seek an appointment with your local Citizens Advice Bureau at your earliest convenience, as they will be able to give you further advice on pursuing this as a consumer matter.

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Please Note:

DJ Associates is not a recovery company and neither is it charged with being able to pursue individual consumer related affairs and mediate within disputes. We are happy to provide general advice and tips, however it should be largely deemed and accepted as being given out of goodwill and 'without prejudice'.

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